

## ANNEXURE-2

### ACTION REPORT ON PARENT FEEDBACK

	<b>Feedback Summary</b>	<b>Action Taken by the IQAC</b>
<b>1.</b>	<b>Curriculum related</b> a. To improve course structure and other facilities. b. To introduce new Courses which are more relevant to the present era, like Data Science, Health Science, Machine Learning, Earth and Atmospheric Sciences, etc.	Starting from this year, NEP 2020 has been implemented in all universities as directed by UGC. In this regard, a plethora of interdisciplinary, multidisciplinary and skill enhancement courses which are relevant to the present era are included in the curriculum. All the departments of the college have proposed a robust syllabus in accordance to NEP 2020 and keeping in line with the current needs-and-benefits of the students of <i>Rarh</i> Bengal. ➤ The proposal has been submitted to the affiliating university KNU for consideration and further action from their end.
<b>2.</b>	<b>Department Related</b> a. To Regularize classes and attendance, b. To improve Teacher-Student coordination, c. Regular Class Tests to be conducted	a) Steps are taken to ensure compulsory 75% student attendance. In these regards marks are allotted for continuous evaluation of the student performance. b) The existing mentor-mentee system is upgraded in order to improve student-teacher coordination and bonding. Teachers are instructed to take care and help in sorting out the academic, personal and financial issues faced by the students and keep a constant record of it. c) Every two weeks quiz type class tests are conducted. Live and online internal examination is conducted in Computer Center of the college to promote competence and competitiveness among the students.
<b>3.</b>	<b>Infrastructure Related</b> a. To improve Lab equipment and facilities b. To improve hostel facilities, maintenance and security. c. To improve sanitation facilities, Lavatory facilities to be uplifted and made hygienic and Cleanliness d. Drinking water facility in BBA/BCA building	a) New lab equipments are bought and all facilities are upgraded in accordance with the needs of the individual departments. b) Books in library on CBCS and LOCF format are procured and lend to students. c) Repairing, renovation and modernization work of all Lavatory facilities are being carried out. Work of all the cleaning staffs are constantly monitored to promote effective cleanliness. d) New Aquaguard cooler cum water purifier has been installed in each of the BBA-BCA building, Arts building and in Science building for the benefit of all the stake holders.

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<p><b>4</b></p>	<p><b>Counselling Related</b></p> <p>To guide program students for career counselling.</p>	<ul style="list-style-type: none"> <li>➤ The college upgraded the existing career counseling and placement unit as per recommendation of NAAC peer team. The college offered plenty career counseling services for students. CLAPE technologies, AHFL finance, BOROLINE, SHAKAMBHARI, WIPRO, TCS, AVP, and SHYAMSEL AND POWER recruited on campus. The Career Counseling and Placement Cell worked with Nehru Yuva Kendra, Durgapur on social welfare guiding and placement.</li> <li>➤ Student career and employability soft skills were developed through career counseling webinars. Cloud Computing webinars were held by CMRIT, Bengaluru, IoT and Machine Learning by Qmansys, and BFSI skills by NIIT, Asansol. Edubridge, qmansys, George Telegraph, Next Gen Scientist (Lucknow), Rice Institute (Asansol), Vanik Group, and Anudip Foundation also held useful seminars and trainings on soft skills to boost student employability.</li> <li>➤ The institution has built several MOUs with numerous academic and industrial institutions, including CMERI-DURGAPUR, Edubridge, and Anudip Foundation, Durgapur.</li> <li>➤ In addition, study materials are distributed freely to interested students for UPSC, WBPS and other competitive examinations.</li> </ul>
<p><b>5.</b></p>	<p><b>University related</b></p> <p>a. Timely publishing of results b. Improvement in KNU official site</p>	<ul style="list-style-type: none"> <li>➤ Both the suggestions have been officially communicated to KNU by the competent authority.</li> </ul>
<p><b>6.</b></p>	<p><b>Others</b></p> <p>a. Industrial tour for students b. Provision of remedial classes for poor students c. Faculty Requirement</p>	<p>a) Occasional Industrial visits of students are conducted in various departments. For example, fourth semester students of microbiology department visited Yuksom Brewery Ltd., Malli, South Sikkim as a part of their curriculum in the month of May 2023. The sole objective of the visit was to give the students a practical approach about the fermentation process that they have learnt in their theory syllabus. The students have acquired a good experience which will be helpful for them in future employment in fermentation sector. In addition, students have also been taken to labs in university of Kalyani for hands-on-experience.</p> <p>b) Remedial classes are provided to poor and weak students free of cost.</p> <p>c) Vacant faculty positions are communicated to DPI for further action from their end. College also appoints guest faculties as an when required. Faculty exchange programs are also conducted from time to time.</p>

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